

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to soulfulodyssey.com, and Wynning Ways, Inc and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Wynning Ways, Inc include soulfulodyssey.com and Soulful Odyssey. The Soulful Odyssey website is a travel consultant services site. By using the Soulful Odyssey website, you consent to the data practices described in this statement.

California Consumer Privacy Act and California Privacy Rights Act

If you are a California resident, you have the following rights under the California Consumer Privacy Act (“CCPA”) and California Privacy Rights Act (“CPRA”):

- **Right to Know.** You may request details on what personal data we collect, use, and share.
- **Right to Delete.** You can request deletion of personal data, subject to certain legal exceptions.
- **Right to Correct.** You may request corrections to inaccurate personal information.
- **Right to Opt-Out.** You can opt-out of the sale or sharing of personal data for advertising.
- **Right to Restrict Sensitive Data Use.** You may limit the use of sensitive personal information.
- **Right Against Retaliation.** The Company will not discriminate against you for exercising your rights.

Collection of your Personal Information

In order to better provide you with products and services offered, Soulful Odyssey may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number

If you purchase Soulful Odyssey's products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include: (a) registering for an account; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of your Personal Information

Soulful Odyssey collects and uses your personal information to operate and deliver the services you have requested.

The Company collects and uses your personal information in the following ways:

- to operate and deliver the services you have requested
- to provide you with information, products, or services that you request from us
- to provide you with notices about your account
- to carry out the Company's obligations and enforce our rights arising from any contracts entered between you and us, including for billing and collection
- to notify you about changes to <http://www.soulfulodyssey.com>
- in any other way we may describe when you provide the information
- for any other purpose with your consent.

Soulful Odyssey may also use your personally identifiable information to inform you of other products or services available from Soulful Odyssey and its affiliates.

Sharing Information with Third Parties

Soulful Odyssey does not sell, rent or lease its customer lists to third parties.

Soulful Odyssey may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. Soulful Odyssey may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Soulful Odyssey, and they are required to maintain the confidentiality of your information.

Soulful Odyssey may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Soulful Odyssey or the site; (b) protect and defend the rights or property of Soulful Odyssey; and/or (c) act under exigent circumstances to protect the personal safety of users of Soulful Odyssey, or the public.

Tracking User Behavior

Soulful Odyssey may keep track of the websites and pages our users visit within Soulful Odyssey, in order to determine what Soulful Odyssey services are the most popular. This data is used to deliver customized content and advertising within Soulful Odyssey to customers whose behavior indicates that they are interested in a particular subject area.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by Soulful Odyssey. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Soulful Odyssey website.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Security of your Personal Information

Soulful Odyssey secures your personal information from unauthorized access, use, or disclosure. Soulful Odyssey uses the following methods for this purpose:

- SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Under the CCPA and CPRA, you have the right to request that Soulful Odyssey, and any third parties with whom your personal information is sold or shared, delete any personal information that has been collected about you. To exercise your rights, contact us at

shari@soulfulodyssey.com

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- i Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- i Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- i Debug to identify and repair errors that impair existing intended functionality;
- i Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- i Comply with the California Electronic Communications Privacy Act;
- i Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- i Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- i Comply with an existing legal obligation; or
- i Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Children Under Thirteen

Soulful Odyssey does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

E-mail Communications

From time to time, Soulful Odyssey may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our Services, we may receive a notification when you open an email from Soulful Odyssey or click on a link therein.

If you would like to stop receiving marketing or promotional communications via email from Soulful Odyssey, you may opt out of such communications by clicking on the UNSUBSCRIBE

button or by emailing Soulful Odyssey.

SMS Communications

This policy outlines how we collect, use, disclose, and safeguard your personal information when you receive text messages from us. By subscribing to our text messaging service, you can send to the practices described in this policy.

1. Information We collect:

We may collect the following types of information when you subscribe to our text messaging service:

- Phone number: We collect your mobile service phone number to send you text messages.
- Message content: We collect the content of the messages you send and receive from us.
- Opt-in Information: If you opt to receive text messages from us, we will store your consent information.

2. Use of Your Information:

We use the information we collect to:

- Send you text messages related to Soulful Odyssey's products, services, promotions, and updates.
- Communicate with you for customer service and support.
- To improve our services and communications.
- Ensure compliance with applicable laws and regulations.

3. Sharing Your Information:

We do not share your personal information with third parties except in the following circumstances:

- When required by law, such as responding to a legal request, court order, or government agency request.
 - For services provided by trusted third party vendors who adhere to our privacy standards.
- No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All of the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

4. Data Security:

We implement reasonable and appropriate security measures to protect your personal information from unauthorized access disclosure alteration or destruction.

5. Opting Out:

You have the right to opt out of receiving text messages from us at any time To do so, reply with "STOP" to any message you receive from us. Once you opt out, you will no longer receive messages from us.

6. Children's Privacy:

Our text messaging service is not intended for individuals under the age of 18. We do not knowingly collect personal information from individuals under 18 years of age.

7. Changes to this Policy:

We reserve the right to update or change this privacy policy. We will notify you of any changes via text message, e-mail, or by posting a notice on our website.

Your continued use of our text messaging service constitutes acceptance of any changes or updates to this policy.

Changes to this Statement

Soulful Odyssey reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our website, and/or by updating any privacy information. Your continued use of the website and/or Services available after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

Soulful Odyssey welcomes your questions or comments regarding this Statement of Privacy. If you believe that Soulful Odyssey has not adhered to this Statement, please contact Soulful Odyssey at:

Wynning Ways, Inc
1025 W Moss Avenue
Peoria, Illinois 61606

Email Address:
shari@soulfulodyssey.com

Telephone number:
844-768-5385

Effective as of January 20, 2022
Revised October 22, 2025

Changes to this Statement

Soulful Odyssey reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our website, and/or by updating any privacy information. Your continued use of the website and/or Services available after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

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